



VELORA

Quality & Compliance Statement

Operational standards governing supplier qualification, sourcing, documentation and after-sales support.

STANDARDS

ISO 8528 · EN 81-20/50 · IEC

ORIGIN TIERS

Türkiye · China · EU

DOCUMENTATION

FAT · CoO · CoC · O&M

Engineering-Driven Supply.

Velora Engineering & Trading PLC · Addis Ababa, Ethiopia · www.veloraet.com

1. Authorised Statement

Velora Engineering & Trading PLC operates a documented quality and compliance framework governing supplier qualification, equipment sourcing, traceability and after-sales support. We supply equipment that conforms to the international standards declared at quotation stage and is delivered with the documentation required for client acceptance.

2. Supplier Quality

- OEM qualification by credentials, certifications and verifiable export history.
- Direct relationships with manufacturers — no undeclared intermediaries.
- Country-of-origin transparency on every quotation and shipment.

3. International Compliance

- Generators — ISO 8528 series; emissions per applicable EU/EPA tiers.
- Elevators — EN 81-20/50, EN 81-58, ISO 8100 (as applicable).
- Pumps — EN ISO 9906, ISO 5199 (where required).
- Electrical — IEC 60204, IEC 60439, IEC 60947 (as applicable).
- CE marking on equipment manufactured in or for the European market.

4. Traceability & Documentation

- Technical data sheets and general arrangement drawings per unit.
- Test certificates (factory acceptance, routine and type tests as applicable).
- Country-of-origin and manufacturer's declarations of conformity.
- Packing lists, serial numbers and shipment records archived per project.

5. After-Sales Support

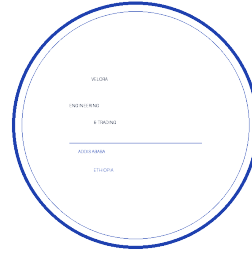
- Installation and commissioning coordination with OEM-trained technicians.
- Spare-parts coordination through original manufacturers.
- Operator and maintenance documentation provided on handover.
- Defined warranty terms confirmed at order stage.

This statement reflects operational practices and does not constitute formal ISO certification.

Authorised Signatory



Velora Engineering



Velora Engineering & Trading PLC

Office of the Managing Director

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